## SAS POLICY QUALITY CONTRAS QUALITY POLICY FREYSAS SEPOLICY FREYSAS QUALITY ASSURANCE POLICY FREYSA

## **QUALITY POLICY**

As Freysaş, our primary objective is to keep Client satisfaction at the highest possible level and fulfill our commitments and undertakings at the expected quality level in a timely manner through efficient use of our resources

For this purpose, we;

- We understand the needs and expectations of our stakeholders, we establish sustainable relations based on mutual trust,
- We develop innovative and value-added solutions regarding Client requests and needs supporting with applicable, sustainable technologies.
- In order to increase Client satisfaction with high quality products and services, we provide the necessary resources for the continuous development and effectiveness of the quality culture and quality management system,
- We comply with the relevant legal regulations, standards and other applicable conditions,
- We aim to strengthen the quality culture by encouraging excellence, participation, sharing and creativity with training, development and effective communication programs to improve the competencies and awareness of our employees,
- We monitor our quality performance and aim at continuous improvement with a proactive approach.

We apply The Freyssinet "Quality Golden Rules" without compromise focus on our specific "Production Methods".

